PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the application of Chingwei Peter CHENG and Sang LEE Group Art Unit: 3623

For: METHODS AND SYSTEMS FOR DEFINITION AND CATEGORIZATION CUSTOMER LIFECYCLE

Serial No.: 09/607,914

Filed: June 29, 2000

Atty. Docket No.: ORCL5638

Mail Stop Issue Fee Commissioner for Patents P. O. Box 1450 Alexandria, VA 22313-1450

Sir:

In response to the Notice of Allowability and Fee(s) Due mailed October 06, 2006, Applicants submit the following comments regarding the Examiner's statement of reasons for allowance contained therein.

Reasons for allowance are only warranted in instances in which "the record of the prosecution as a whole does not make clear the Examiner's reasons for allowing a claim or claims." 37 C.F.R. § 1.104(e).

In the present case, Applicants believe the record as a whole makes clear the reasons for allowance and therefore no statement by the Examiner is necessary or warranted. Furthermore, the statement may unfairly focus attention on the language of one of the independent claims

although there are multiple allowed independent claims. Therefore, the record should reflect that

Applicants do not necessarily agree with the Examiner's statement of reasons for allowance.

Applicants' claims should be limited only by the terms utilized therein. In this

application, the Examiner loosely quotes portions of the allowed claims in the statement of

reasons for allowance. Therefore, the statement is inaccurate to the extent that the language

varies from the language that is recited in the respective claims. Thus, Applicants hereby submit

these Comments in an effort to ensure that the claims are properly construed based only upon

limitations that are expressly present therein and/or to ensure that the claims are not interpreted

so as to include any additional claim limitations that are not found in the respective claims.

Should there remain unresolved issues that require action, it is respectfully requested that the Examiner telephone the undersigned so that any such issues may be resolved as expeditiously

as possible.

Respectfully submitted,

Date: October 12, 2006

Alan W. Young

Attorney for Applicants Registration No. 37,970

YOUNG LAW FIRM, P.C. 4370 Alpine Rd., Ste. 106 Portola Valley, CA 94028 Tel.: (650) 851-7210 Fax: (650) 851-7232

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